612.5

Covfefe Down!

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All reference links are operational in the browser-based delivery of the electronic workbook.

SANS

Covfefe Down!

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Covfefe Down!

The plant is currently shutdown. Do not touch anything until after the morning meeting!

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Background

- During a scheduled maintenance and upgrade of some equipment at the Houston plant, there was a major storm that came in. Many workers were trapped and had to remain in the plant for about a week.
- Food was scarce and alcohol was in abundant supply.
- Floods damaged some equipment.
- Power outages occurred on and off throughout two evenings.
- There has been an ongoing labor dispute at the site as well. In preparation for a potential strike, there has been contractor and staff augmentation cross training.

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Current Status

Prior to plant start up –

- Operators are reporting inconsistencies across many elements of the environment.
- The vendors and integrators involved in the upgrades and maintenance have left to return to their homes.
- Plant managers have requested individual pod status updates in 30 minutes

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Prep for the Meeting

- Take the next 30 minutes to troubleshoot issues
- When all local issues are resolved, validate your local operation
- Identify any odd behaviors within your environment and report them in the meeting

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Status Meeting

- Field personnel Pod updates
- Operator Status
- Next Steps

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Post Meeting

- Continue to plug away
- Grab available personnel resources to resolve remaining issues
- Return the plant to acceptable pre startup condition

- Covefe CEO statement: “We did not come all this way and do all of this work to NOT grind beans!!!!”

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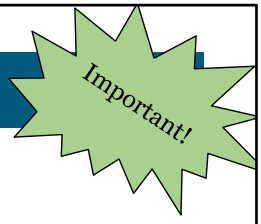
Quick Start Guide



- Log in to the ranges.io portal at
- https://www.ranges.io
- Select “Sign up”
- Provide your name, email, and create a password
- Verify your email and then create your display name for the scoreboard
- Navigate to your “Events page” and wait for your instructor to give you an Event code for this class run
- When this opening presentation is complete, and everyone is ready your instructor will launch the event and you will have access to the challenges.

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Points

- Each question has a point value based on difficulty
- Answer correctly and you get points
- Wrong answers will cause you to lose points, and the penalties are unique to each question. In some cases, you may receive a free attempt and in other cases you will not (it will alert you with each challenge).
- How many points you are penalized for incorrect attempts varies by question, so pay attention to the information at the top of each challenge
- Do not brute force answers even if you lose no additional points; it is a violation of the Rules of Engagement

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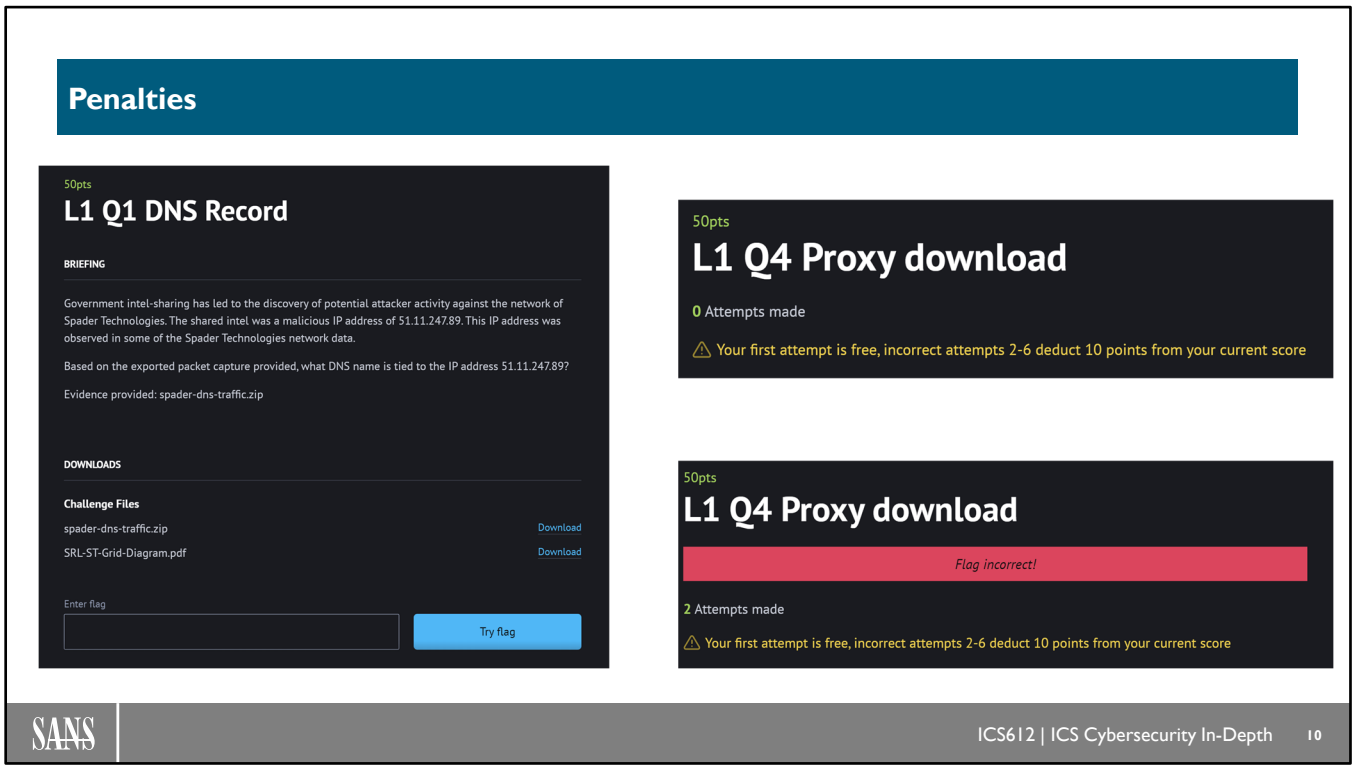

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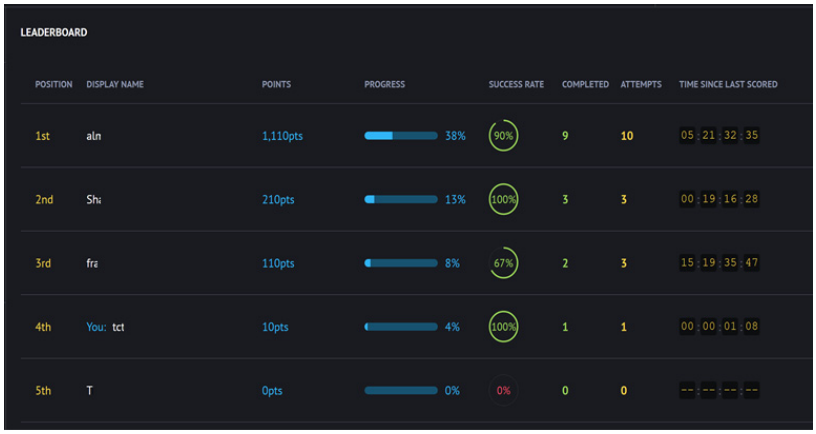
Scoreboard

- Top 10 individuals displayed on screen
- Stats
  - Score
  - Time since last score
  - Game Progress
  - Level Progress



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Hints

- Take good notes!
- We have provided you with all the tools you need to solve the challenges
  - Pay attention to the answer format requirements for some questions!!!
  - Feel free to use your own tools
- Use the internet for research
- **Questions have hints available!**
  - Small penalties for hints vary by Level and impact how many points can be earned for a challenge
  - Tie-breaker at the end

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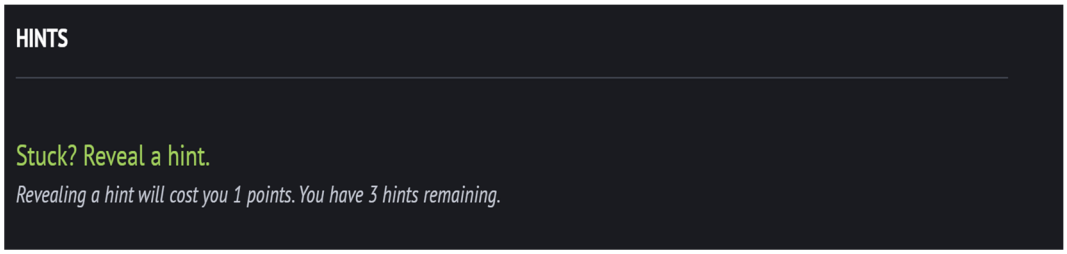
Hints - Examples



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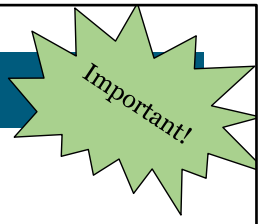
Quick Start Guide



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Join Key

Will be provided by instructor

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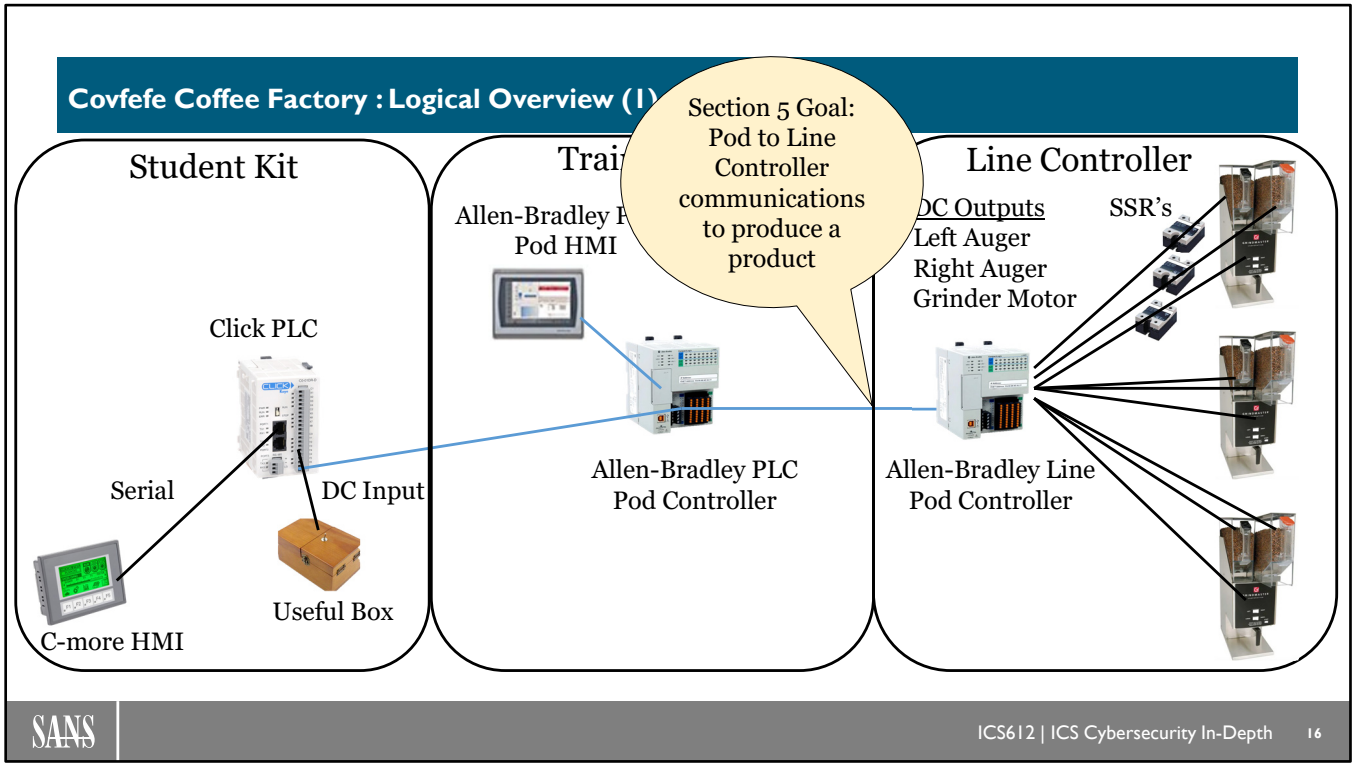

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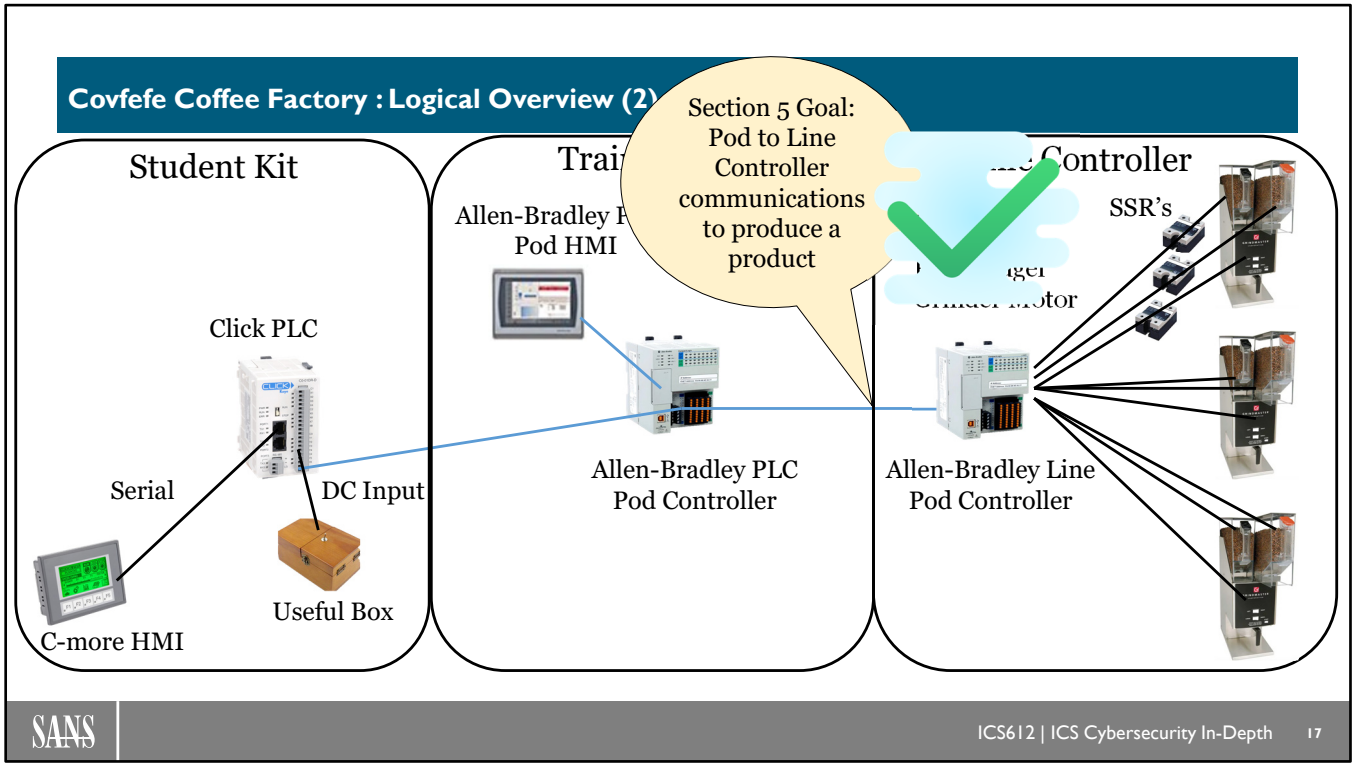

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Section 5: Eval Link

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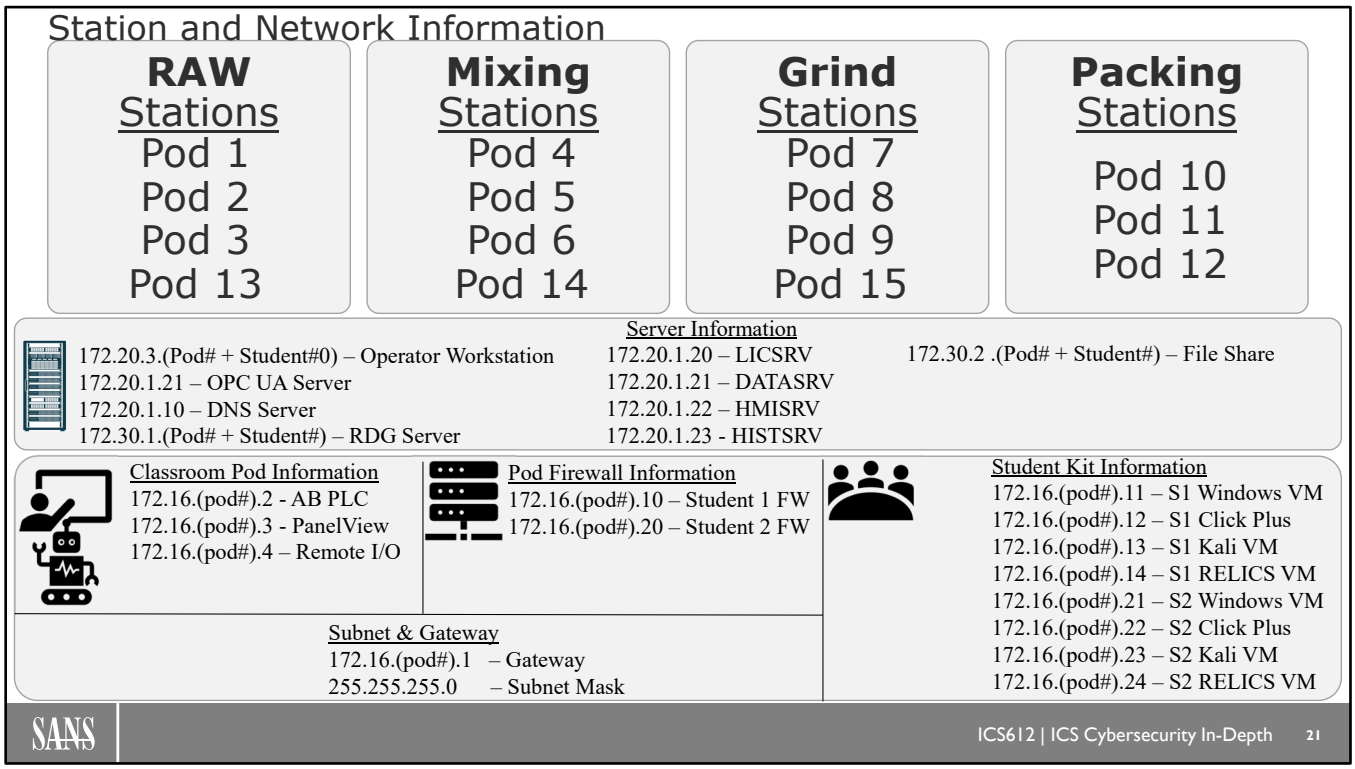

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