

# CUCM Features – Call Pickup

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Last updated: November 9, 2017

## Tasks

- Configure local call pickup on HQ CUCM cluster.
- The pickup should provide audio and visual alert in the group in 10 seconds.
- For testing Group Pickup use 2900 number.

## Configuration: [Click to collapse](#)

### HQ – Publisher

Call Routing > Call Pickup

**Call Pickup Group Configuration**

Save Delete Copy Add New

**Status**  
Status: Ready

**Call Pickup Group Information**  
Call Pickup Group Name\* Sales  
Call Pickup Group Number\* 2900  
Description  
Partition < None >

**Call Pickup Group Notification Settings**  
Call Pickup Group Notification Policy Audio and Visual Alert  
Call Pickup Group Notification Timer (seconds)\* 10

**Call Information Display For Call Pickup Group Notification**  
 Calling Party Information  Called Party Information

Add the HQ phones Line in the Call Pickup Group using BAT.

Call Pickup Group Sales

## Verification

Call from PSTN Phone Line 1 to any HQ Phone 2 (5022002). Do not pickup the call. You would see an alert on HQ Phone 1 after 10 seconds.

Test Call pickup from HQ Phone 1.

Also test Group Call Pickup from HQ Phone 1 by dialing the Group Pickup Number 2900.

<https://t.me/learningnets>

**Note:**

For HQ Phone 2 (9971) you would need to add the Call Pickup Key using Phone Button Template.

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